

| PERIODIC DISCLOSURES                                                                                   |                                    |                                                           |                      |                             |                             |                     |                                                        |                                                           |                            |                            |                                                                    |                                                                                               |                                                                             |                                                                              |                                                                              |                                                          |                       |
|--------------------------------------------------------------------------------------------------------|------------------------------------|-----------------------------------------------------------|----------------------|-----------------------------|-----------------------------|---------------------|--------------------------------------------------------|-----------------------------------------------------------|----------------------------|----------------------------|--------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|------------------------------------------------------------------------------|------------------------------------------------------------------------------|----------------------------------------------------------|-----------------------|
| FROM NL- 47 Profile & Performance of Health Insurance, Personal Accident and Travel Insurance Products |                                    |                                                           |                      |                             |                             |                     |                                                        |                                                           |                            |                            |                                                                    |                                                                                               |                                                                             |                                                                              |                                                                              |                                                          |                       |
| Name of the Insurer: ICICI Lombard General Insurance Company Limited                                   |                                    |                                                           |                      |                             |                             |                     |                                                        |                                                           |                            |                            |                                                                    |                                                                                               |                                                                             |                                                                              |                                                                              |                                                          |                       |
| Registration No. 115 dated August 03, 2001                                                             |                                    |                                                           |                      |                             |                             |                     |                                                        |                                                           |                            |                            |                                                                    |                                                                                               |                                                                             |                                                                              |                                                                              |                                                          |                       |
| CIN: L67200MH2000PLC129408                                                                             |                                    |                                                           |                      |                             |                             |                     |                                                        |                                                           |                            |                            |                                                                    |                                                                                               |                                                                             |                                                                              |                                                                              |                                                          |                       |
| Information as at March 31, 2025                                                                       |                                    |                                                           |                      |                             |                             |                     |                                                        |                                                           |                            |                            |                                                                    |                                                                                               |                                                                             |                                                                              |                                                                              |                                                          |                       |
| S.N                                                                                                    | UIN                                | Name of the Product                                       | No. Of Lives Insured | Date of Launch (DD-MM-YYYY) | Incurred Claims Ratio (ICR) | Combined Ratio (CR) | % age of Claims Settled (in terms of number of claims) | % age of Claims Repudiated (in terms of number of claims) | No. Of Complaints Received | No. Of Complaints Resolved | % of policies renewed out of total no. Of policies due for renewal | Age-wise distribution of Policies (classification of policies based on the age of the policy) |                                                                             |                                                                              |                                                                              |                                                          |                       |
|                                                                                                        |                                    |                                                           |                      |                             |                             |                     |                                                        |                                                           |                            |                            |                                                                    | No of Policies in its 1st Year                                                                | No of Policies completed 1 year and more than 1 years and less than 3 years | No of Policies completed 3 years not more than 3 years but Less than 5 Years | No of Policies completed 5 years or more than 5 years But less than 10 years | No of Policies completed 10 years and more than 10 years | Total No. Of Policies |
|                                                                                                        | a                                  | b                                                         | c                    | d                           | e                           | f                   | g                                                      | h                                                         | i                          | j                          | k                                                                  | l                                                                                             | m                                                                           | n                                                                            | o                                                                            | p                                                        | q=l+m+n+o+p           |
| 1                                                                                                      | BHAHLGP21460V022021                | Group Hospital Cash                                       | 1,848,883            | 02-Feb-22                   | 36%                         | 72%                 | 88%                                                    | 12%                                                       | 7                          | 7                          | 0%                                                                 | 2                                                                                             | -                                                                           | -                                                                            | -                                                                            | -                                                        | 2                     |
| 2                                                                                                      | BHATGDP18009V011718                | Group Domestic Traveller Insurance Policy                 | 740,206              | 26-Jul-17                   | 32%                         | 40%                 | 41%                                                    | 59%                                                       | -                          | -                          | 0%                                                                 | 1                                                                                             | -                                                                           | -                                                                            | -                                                                            | -                                                        | 1                     |
| 3                                                                                                      | ICICI-IIO-1                        | Voyager Travel Insurance (Group)                          | 139                  | 05-Aug-22                   | -5%                         | -36%                | 92%                                                    | 8%                                                        | -                          | -                          | 0%                                                                 | 6                                                                                             | -                                                                           | -                                                                            | -                                                                            | -                                                        | 6                     |
| 4                                                                                                      | ICICI-IIO-9                        | International Group Health Insurance                      | 34,581               | 19-Aug-24                   | 186%                        | 193%                | 92%                                                    | 8%                                                        | -                          | -                          | 0%                                                                 | 3                                                                                             | -                                                                           | -                                                                            | -                                                                            | -                                                        | 3                     |
| 5                                                                                                      | ICIHLGP21382V022021                | Group Takecare Insurance                                  | 1,735,078            | 01-Oct-20                   | 13%                         | 89%                 | 98%                                                    | 2%                                                        | 43                         | 45                         | 28%                                                                | 91                                                                                            | 21                                                                          | -                                                                            | -                                                                            | -                                                        | 112                   |
| 6                                                                                                      | ICIHLGP21390V032021                | Health Care Plus                                          | 10,394               | 09-Oct-08                   | 100%                        | 128%                | 63%                                                    | 37%                                                       | 9                          | 10                         | 76%                                                                | 16                                                                                            | 48                                                                          | 1,010                                                                        | 5,777                                                                        | 996                                                      | 7,847                 |
| 7                                                                                                      | ICIHLGP21537V012021                | Womens Cancer Shield                                      | -13                  | 06-Oct-20                   | 0%                          | 163%                | 0%                                                     | 0%                                                        | -                          | -                          | 0%                                                                 | 1                                                                                             | -                                                                           | -                                                                            | -                                                                            | -                                                        | 1                     |
| 8                                                                                                      | ICIHLGP22084V042122                | Income Protect                                            | 1,928,295            | 30-Jun-21                   | 15%                         | 77%                 | 15%                                                    | 85%                                                       | 24                         | 24                         | 7%                                                                 | 28                                                                                            | 1                                                                           | -                                                                            | -                                                                            | -                                                        | 29                    |
| 9                                                                                                      | ICIHLGP22086V022122                | Rashtriya Swasthya Bima Yojana                            | -                    | 30-Jun-21                   | 0%                          | 0%                  | 100%                                                   | 0%                                                        | -                          | -                          | 0%                                                                 | -                                                                                             | -                                                                           | -                                                                            | -                                                                            | -                                                        | -                     |
| 10                                                                                                     | ICIHLGP22090V032122                | Group Hospishield                                         | 6,609,630            | 02-Jul-21                   | 34%                         | 88%                 | 80%                                                    | 20%                                                       | 2                          | 2                          | 0%                                                                 | 22                                                                                            | -                                                                           | -                                                                            | -                                                                            | -                                                        | 22                    |
| 11                                                                                                     | ICIHLGP22202V032122                | Group Health Assure                                       | 60                   | 02-Feb-22                   | -235%                       | -215%               | 74%                                                    | 26%                                                       | 8                          | 8                          | 0%                                                                 | -                                                                                             | -                                                                           | -                                                                            | -                                                                            | -                                                        | -                     |
| 12                                                                                                     | ICIHLGP22209V012122                | Group Hospishield Plus                                    | 4,391,832            | 10-Feb-22                   | 24%                         | 110%                | 88%                                                    | 12%                                                       | 5                          | 4                          | 0%                                                                 | 61                                                                                            | -                                                                           | -                                                                            | -                                                                            | -                                                        | 61                    |
| 13                                                                                                     | ICIHLGP24018V052324                | Group Health Insurance                                    | 590,295              | 19-May-23                   | 105%                        | 116%                | 81%                                                    | 19%                                                       | 27                         | 29                         | 40%                                                                | 96                                                                                            | 46                                                                          | 9                                                                            | 9                                                                            | -                                                        | 160                   |
| 14                                                                                                     | ICIHLGP24019V062324                | Group Health (Floater) Insurance                          | 7,624,949            | 19-May-23                   | 95%                         | 112%                | 89%                                                    | 11%                                                       | 842                        | 842                        | 54%                                                                | 11,411                                                                                        | 6,076                                                                       | 1,967                                                                        | 1,301                                                                        | 105                                                      | 20,860                |
| 15                                                                                                     | ICIHLGP25049V042425                | Health Shield 360                                         | 994,527              | 10-Mar-25                   | 81%                         | 120%                | 71%                                                    | 29%                                                       | 845                        | 855                        | 0%                                                                 | 12                                                                                            | -                                                                           | -                                                                            | -                                                                            | -                                                        | 12                    |
| 16                                                                                                     | ICIHLIP21391V022021                | Hospifund Insurance                                       | 1,074                | 22-Sep-20                   | 155%                        | 183%                | 70%                                                    | 30%                                                       | 32                         | 32                         | 24%                                                                | 2                                                                                             | 131                                                                         | 840                                                                          | 101                                                                          | -                                                        | 1,074                 |
| 17                                                                                                     | ICIHLIP21401V032021                | Secure Mind                                               | 1,953                | 22-Sep-20                   | 861%                        | 425%                | 38%                                                    | 62%                                                       | 7                          | 7                          | 30%                                                                | 32                                                                                            | 1,426                                                                       | 402                                                                          | 93                                                                           | -                                                        | 1,953                 |
| 18                                                                                                     | ICIHLIP21569V012021                | Befit                                                     | -                    | 13-May-21                   | 14%                         | 55%                 | 100%                                                   | 0%                                                        | 9                          | 10                         | 0%                                                                 | 543                                                                                           | -                                                                           | -                                                                            | -                                                                            | -                                                        | 543                   |
| 19                                                                                                     | ICIHLIP22092V032122                | Family Shield                                             | 157,396              | 02-Jul-21                   | 27%                         | 82%                 | 41%                                                    | 59%                                                       | 41                         | 41                         | 12%                                                                | 140,630                                                                                       | 16,325                                                                      | 440                                                                          | 1                                                                            | -                                                        | 157,396               |
| 20                                                                                                     | ICIHLIP22131V012122                | ICICI Lombard Criti Shield Plus                           | 13,342               | 09-Oct-21                   | 85%                         | 89%                 | 30%                                                    | 70%                                                       | 12                         | 12                         | 54%                                                                | 8,343                                                                                         | 4,835                                                                       | 164                                                                          | -                                                                            | -                                                        | 13,342                |
| 21                                                                                                     | ICIHLIP23199V012223                | Special Shield                                            | 8                    | 31-Mar-23                   | 0%                          | 42%                 | 0%                                                     | 0%                                                        | -                          | -                          | 20%                                                                | 7                                                                                             | 1                                                                           | -                                                                            | -                                                                            | -                                                        | 8                     |
| 22                                                                                                     | ICIHLIP24143V012324                | Corporate Advantage                                       | 5,954                | 05-Jan-24                   | 8%                          | 17%                 | 4%                                                     | 96%                                                       | 6                          | 6                          | 38%                                                                | 2,024                                                                                         | 42                                                                          | -                                                                            | -                                                                            | -                                                        | 2,066                 |
| 23                                                                                                     | ICIHLIP25035V082425                | ICICI Lombard Complete Health Insurance                   | 465,416              | 26-Dec-11                   | 87%                         | 117%                | 86%                                                    | 14%                                                       | 624                        | 635                        | 73%                                                                | 4,449                                                                                         | 31,286                                                                      | 63,154                                                                       | 85,654                                                                       | 21,573                                                   | 206,116               |
| 24                                                                                                     | ICIHLIP25037V022425                | Health Shield 360 Retail                                  | 32,565               | 14-Feb-23                   | 49%                         | 100%                | 86%                                                    | 14%                                                       | 93                         | 96                         | 81%                                                                | 7,061                                                                                         | 12,071                                                                      | -                                                                            | -                                                                            | -                                                        | 19,132                |
| 25                                                                                                     | ICIHLIP25038V042425                | Health Booster                                            | 64,980               | 15-Apr-16                   | 27%                         | 63%                 | 45%                                                    | 55%                                                       | 30                         | 30                         | 76%                                                                | 6,673                                                                                         | 12,277                                                                      | 7,215                                                                        | 3,526                                                                        | -                                                        | 29,691                |
| 26                                                                                                     | ICIHLIP25040V022425                | Maxprotect                                                | 3,346                | 16-Sep-23                   | 17%                         | 52%                 | 42%                                                    | 58%                                                       | 8                          | 8                          | 73%                                                                | 767                                                                                           | 808                                                                         | 1                                                                            | -                                                                            | -                                                        | 1,576                 |
| 27                                                                                                     | ICIHLIP25041V022425                | Arogya Sanjeevani Policy, Icici Lombard                   | 21,311               | 01-Apr-20                   | 71%                         | 117%                | 63%                                                    | 37%                                                       | 10                         | 9                          | 61%                                                                | 4,763                                                                                         | 3,532                                                                       | 1,541                                                                        | -                                                                            | -                                                        | 9,836                 |
| 28                                                                                                     | ICIHLIP25042V022425                | Golden Shield                                             | 3,909                | 01-Jul-22                   | 36%                         | 81%                 | 49%                                                    | 51%                                                       | 20                         | 20                         | 66%                                                                | 892                                                                                           | 2,093                                                                       | -                                                                            | -                                                                            | -                                                        | 2,985                 |
| 29                                                                                                     | ICIHLIP25043V052425                | Health Advantedge                                         | 390,556              | 06-Sep-22                   | 61%                         | 105%                | 62%                                                    | 38%                                                       | 597                        | 595                        | 80%                                                                | 50,196                                                                                        | 95,908                                                                      | 1,174                                                                        | -                                                                            | -                                                        | 147,278               |
| 30                                                                                                     | ICIHLIP25046V012425                | Activate Booster                                          | 26,068               | 21-Nov-24                   | 0%                          | 44%                 | 0%                                                     | 100%                                                      | 10                         | 10                         | 0%                                                                 | 10,626                                                                                        | -                                                                           | -                                                                            | -                                                                            | -                                                        | 10,626                |
| 31                                                                                                     | ICIHLIP25048V042425                | Elevate                                                   | 562,610              | 05-Jun-24                   | 33%                         | 83%                 | 46%                                                    | 54%                                                       | 386                        | 376                        | 0%                                                                 | 248,494                                                                                       | -                                                                           | -                                                                            | -                                                                            | -                                                        | 248,494               |
| 32                                                                                                     | ICIPAGP22077V062122                | Group Personal Accident                                   | 55,921,294           | 30-Jun-21                   | 71%                         | 83%                 | 51%                                                    | 49%                                                       | 107                        | 107                        | 30%                                                                | 13,739                                                                                        | 2,961                                                                       | 427                                                                          | 349                                                                          | 88                                                       | 17,564                |
| 33                                                                                                     | ICIPAGP22088V042122                | Group Safeguard Insurance                                 | 4,018,694            | 02-Jul-21                   | 36%                         | 98%                 | 71%                                                    | 29%                                                       | 71                         | 72                         | 0%                                                                 | 36                                                                                            | -                                                                           | -                                                                            | -                                                                            | -                                                        | 36                    |
| 34                                                                                                     | ICIPAGP22204V022122                | Group Personal Accident, Icici Lombard                    | 32,164               | 02-Feb-22                   | -7%                         | 44%                 | 31%                                                    | 69%                                                       | 2                          | 2                          | 0%                                                                 | 1                                                                                             | 2                                                                           | -                                                                            | -                                                                            | -                                                        | 3                     |
| 35                                                                                                     | ICIPAIP22076V042122                | Personal Protect Policy                                   | 259,920              | 30-Jun-21                   | 31%                         | 63%                 | 45%                                                    | 55%                                                       | 26                         | 26                         | 6%                                                                 | 247,975                                                                                       | 10,633                                                                      | 961                                                                          | 348                                                                          | 3                                                        | 259,920               |
| 36                                                                                                     | ICIPGSP22049V022122                | Pradhan Mantri Suraksha Bima Yojana                       | 2,810,828            | 16-Jun-21                   | 19%                         | 39%                 | 45%                                                    | 55%                                                       | -                          | -                          | 83%                                                                | 2                                                                                             | 6                                                                           | 1                                                                            | 12                                                                           | -                                                        | 21                    |
| 37                                                                                                     | ICITGBP22080V032122                | Ride Safe Travel Insurance                                | -                    | 01-Oct-20                   | 0%                          | 0%                  | 0%                                                     | 100%                                                      | -                          | -                          | 0%                                                                 | -                                                                                             | -                                                                           | -                                                                            | -                                                                            | -                                                        | -                     |
| 38                                                                                                     | ICITGBP22095V032122                | Voyager Travel Insurance (Group)                          | 1,358,975            | 01-Oct-20                   | 30%                         | 97%                 | 47%                                                    | 53%                                                       | 7                          | 7                          | 0%                                                                 | 203                                                                                           | -                                                                           | -                                                                            | -                                                                            | -                                                        | 203                   |
| 39                                                                                                     | ICITGDP22082V032122                | Optional Travel Insurance For E-Ticket Passengers Of      | -                    | 30-Nov-16                   | 0%                          | 0%                  | 50%                                                    | 50%                                                       | -                          | -                          | 0%                                                                 | -                                                                                             | -                                                                           | -                                                                            | -                                                                            | -                                                        | -                     |
| 40                                                                                                     | ICITGOP22203V022122                | Travel Assure -Group Overseas Travel Insurance            | 620,904              | 02-Apr-19                   | 78%                         | 117%                | 45%                                                    | 55%                                                       | 5                          | 6                          | 0%                                                                 | 2                                                                                             | -                                                                           | -                                                                            | -                                                                            | -                                                        | 2                     |
| 41                                                                                                     | ICITIDP22079V052122                | Globetrotter- Overseas Group Travel Insurance Policy      | 53,982               | 01-Oct-20                   | 92%                         | 140%                | 48%                                                    | 52%                                                       | -                          | -                          | 0%                                                                 | 2                                                                                             | -                                                                           | -                                                                            | -                                                                            | -                                                        | 2                     |
| 42                                                                                                     | ICITIOP22078V042122                | Overseas Group Travel Insurance                           | 7,799                | 21-Jan-14                   | 64%                         | 72%                 | 39%                                                    | 61%                                                       | -                          | -                          | 0%                                                                 | 3                                                                                             | -                                                                           | -                                                                            | -                                                                            | -                                                        | 3                     |
| 43                                                                                                     | ICITIOP22093V032122                | International Travel Insurance                            | 183,528              | 07-Nov-12                   | 47%                         | 86%                 | 35%                                                    | 65%                                                       | 19                         | 20                         | 0%                                                                 | 135,025                                                                                       | -                                                                           | -                                                                            | -                                                                            | -                                                        | 135,025               |
| 44                                                                                                     | ICITIOP22094V022122                | Globetrotter-Overseas Individual Student Insurance Policy | 935                  | 13-Aug-03                   | 33%                         | 87%                 | 32%                                                    | 68%                                                       | -                          | -                          | 0%                                                                 | 935                                                                                           | -                                                                           | -                                                                            | -                                                                            | -                                                        | 935                   |
| 45                                                                                                     | ICITIOP25036V012425                | Tripsure+                                                 | 98,872               | 25-Sep-24                   | 68%                         | 108%                | 49%                                                    | 51%                                                       | 5                          | 5                          | 0%                                                                 | 81,043                                                                                        | -                                                                           | -                                                                            | -                                                                            | -                                                        | 81,043                |
| 46                                                                                                     | IRDA/NL-HLT/BAXAGI/P-PV/I/87/13-14 | Smart Janata Personal Accident Insurance Policy           | -                    | 02-Feb-22                   | 25%                         | 25%                 | 64%                                                    | 36%                                                       | -                          | -                          | 0%                                                                 | -                                                                                             | -                                                                           | -                                                                            | -                                                                            | -                                                        | -                     |
| 47                                                                                                     | BHAHLIP21246V022021                | Smart Super Health Insurance Policy                       | 6,112                | 02-Aug-17                   | 87%                         | 123%                | 81%                                                    | 19%                                                       | 56                         | 57                         | 65%                                                                | 96                                                                                            | 2,437                                                                       | 52                                                                           | -                                                                            | -                                                        | 2,585                 |
| 48                                                                                                     | ICIHLIP23129V022223                | Wyn Health Insurance                                      | -4                   | 24-Mar-23                   | 8%                          | 27%                 | 100%                                                   | 0%                                                        | 4                          | 4                          | 0%                                                                 | -1                                                                                            | -                                                                           | -                                                                            | -                                                                            | -                                                        | -1                    |
| 49                                                                                                     | ICIHLGP21397V032021                | Group Secure Mind                                         | 52,984               | 22-Sep-20                   | 91%                         | -24%                | 29%                                                    | 71%                                                       | 29                         | 29                         | 0%                                                                 | 11                                                                                            | -                                                                           | -                                                                            | -                                                                            | -                                                        | 11                    |
| 50                                                                                                     | BHAHLIP21456V022021                | Universal Protection Insurance Policy                     | 196,964              | 26-Sep-20                   | 28%                         | 57%                 | 15%                                                    | 85%                                                       | 3                          | 3                          | 0%                                                                 | 20                                                                                            | -                                                                           | -                                                                            | -                                                                            | -                                                        | 20                    |
| 51                                                                                                     | ICIHLGP23027V012223                | ICICI Lombard Group Criti Shield Plus                     | 2,150                | 01-Jun-22                   | 58%                         | 122%                | 80%                                                    | 20%                                                       | -                          | -                          | 0%                                                                 | 8                                                                                             | -                                                                           | -                                                                            | -                                                                            | -                                                        | 8                     |
| 52                                                                                                     | ICIHLGP20146V011920                | Covid 19 Protection Cover                                 | -                    | 18-Mar-20                   | 0%                          | 0%                  | 67%                                                    | 33%                                                       | -                          | -                          | 0%                                                                 | -                                                                                             | -                                                                           | -                                                                            | -                                                                            | -                                                        | -                     |

PD/2024-25/FY/Ver. Dated April 17, 2025