

PERIODIC DISCLOSURES
FORM NL-37-CLAIMS DATA (LEADER + FOLLOWER)

Name of the Insurer: ICICI Lombard General Insurance Company Limited
Registration No: 115 dated August 03, 2001
CIN: L67200MH2000PLC129408

Upto the quarter ending March 31, 2025

No. of claims only																				
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	2,947	5,345	189	5,534	41,400	69,182	110,582	38,738	11,020	2,689	52,447	2,368	3,296	1,137	929	18,182	48	4,733	202,203
2	Claims reported during the period	28,534	134,433	33	134,466	1,363,689	29,925	1,393,614	1,250,322	75,448	25,416	1,351,186	6,043	1,520	5,895	353	260,918	205	83,397	3,266,131
	(a) Booked During the period	26,788	133,809	32	133,841	1,361,512	27,052	1,388,564	1,227,843	69,305	23,586	1,320,734	5,135	1,421	5,298	351	260,917	204	78,099	3,221,352
	(b) Reopened during the Period	1,746	624	1	625	2,177	2,873	5,050	22,479	6,143	1,830	30,452	908	99	597	2	1	1	5,298	44,779
	(c) Other Adjustment																			
	(i) Adjustments due to Surveyors & court awards	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	21,753	107,881	41	107,922	1,189,914	23,938	1,213,852	1,067,192	56,493	13,487	1,137,172	3,435	622	4,015	246	258,261	74	61,232	2,808,584
	(a) paid during the period	21,753	107,881	41	107,922	1,189,914	23,938	1,213,852	1,067,192	56,493	13,487	1,137,172	3,435	622	4,015	246	258,261	74	61,232	2,808,584
	(b) Other Adjustment																			
4	Claims Repudiated during the period	538	1,127	-	1,127	50,833	1,343	52,176	181,944	26,616	13,628	222,188	3,864	54	107	-	-	-	7,096	287,150
	Other Adjustment																			
	(i) Claim closed without payment	3,702	24,460	133	24,593	123,865	6,486	130,351	-	-	-	-	-	804	1,420	158	516	90	15,441	177,075
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c after the mandatory period as prescribed by the Authority)	24	18	-	18	11,686	2,822	14,508	14,057	377	28	14,462	6	45	6	-	12,641	-	114	41,824
6	Claims O/S at End of the period	5,488	6,310	48	6,358	40,477	67,340	107,817	39,924	3,359	990	44,273	1,112	3,336	1,490	878	20,323	89	4,361	195,525
	Less than 3 months	2,562	4,574	8	4,582	40,013	7,266	47,279	39,924	3,359	990	44,273	738	1,290	831	31	3,138	53	2,581	107,358
	3 months to 6 months	576	773	9	782	350	5,578	5,928	-	-	-	-	193	179	128	66	613	26	435	8,926
	6 months to 1 year	976	510	3	513	81	9,536	9,617	-	-	-	-	181	502	201	86	520	9	568	13,173
	1 year and above	1,374	453	28	481	33	44,960	44,993	-	-	-	-	-	1,365	330	695	16,052	1	777	66,068

Notes:-
(a) # Total Health Includesincludes Health, Personal Accident & Travel
(b) * Credit insurance considered in other segment

Upto the quarter ending March 31, 2025

(₹ in Lakhs)																				
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	201,593	21,305	25,214	46,519	51,543	638,573	690,116	36,458	12,957	4,286	53,702	6,145	4,146	41,370	14,828	22,507	485	63,342	1,144,752
2	Claims reported during the period	175,995	62,388	(79)	62,309	359,027	311,900	670,928	880,193	39,383	20,348	939,925	15,197	3,184	27,295	16,542	100,843	1,961	59,727	2,073,906
	(a) Booked during the period	170,156	35,672	690	36,362	365,493	326,243	691,736	858,738	31,186	17,834	907,758	12,487	1,473	26,067	6,351	87,698	1,112	39,832	1,981,031
	(b) Reopened during the Period	2,513	731	8	738	3,245	8,623	11,869	21,456	8,198	2,514	32,167	2,710	90	1,143	0	-	129	2,051	53,411
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Adjustments due to Surveyors & court awards	3,326	25,986	(777)	25,209	(9,711)	(22,966)	(32,677)	-	-	-	-	-	1,621	85	10,191	13,145	721	17,844	39,465
3	Claims Settled during the period	129,426	52,794	1,095	53,889	339,775	224,020	563,794.95	585,916	24,945	11,407	622,268	6,319	3,220	25,210	19,198	68,460	846	55,640	1,548,270
	(a) paid during the period	129,426	52,794	1,095	53,889	339,775	224,020	563,795	585,916	24,945	11,407	622,268	6,319	3,220	25,210	19,198	68,459.90	846	55,640	1,548,270
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	1,251	822	-	822	9,268	16,334	25,602	117,621	16,245	6,134	140,001	8,852	53	362	-	-	-	3,106	180,049
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	14,195	8,230	7,412	15,642	12,615	39,399	52,014	-	-	-	-	-	872	6,771	265	497	50	10,646	100,952
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c after the mandatory period as prescribed by the Authority)	197	28	-	28	1,613	3,427	5,040	452	580	6	1,037	47	14	50	-	677	-	46	7,136
6	Claims O/S at End of the period	232,716	21,848	16,628	38,476	48,913	670,721	719,634	35,429	8,689	3,031	47,150	4,831	3,181	36,324	11,906	54,393	1,551	53,287	1,203,450
	Less than 3 months	49,383	14,274	1,098	15,372	47,505	72,716	120,221	35,429	8,689	3,031	47,150	3,992	1,294	9,667	589	19,925	934	21,848	290,375
	3 months to 6 months	28,193	3,588	117	3,705	1,044	52,867	53,911	-	-	-	-	413	97	5,663	331	30,142	396	5,349	128,200
	6 months to 1 year	49,977	2,551	4	2,555	293	97,860	98,153	-	-	-	-	426	386	9,565	588	1,772	220	6,608	170,250
	1 year and above	105,163	1,435	15,409	16,844	71	447,278	447,349	-	-	-	-	-	1,404	11,429	10,398	2,554	1	19,482	614,625

Notes:-
(a) # Total Health Includesincludes Health, Personal Accident & Travel
(b) * Credit insurance considered in other segment

Name of the Insurer: ICICI Lombard General Insurance Company Limited
Registration No: 115 dated August 03, 2001
CIN: L67200MH2000PLC129408

Upto the quarter ending March 31, 2025

No. of claims only

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total	
1	Claims O/S at the beginning of the period	939	4,116	86	4,202	41,400	69,182	110,582	38,738	11,020	2,689	52,447	2,368	3,230	630	171	18,182	48	4,068	196,867	
2	Claims reported during the period	15,988	100,462	9	100,471	1,363,689	29,925	1,393,614	1,250,322	75,448	25,416	1,351,186	6,043	1,495	4,956	219	260,915	205	81,603	3,216,695	
	(a) Booked During the period	14,244	99,838	8	99,846	1,361,512	27,052	1,388,564	1,227,843	69,305	23,586	1,320,734	5,135	1,396	4,360	217	260,914	204	76,305	3,171,919	
	(b) Reopened during the Period	1,744	624	1	625	2,177	2,873	5,050	22,479	6,143	1,830	30,452	908	99	596	2	1	1	5,298	44,776	
	(c) Other Adjustment																				
	(f) Adjustments due to Surveyors & court awards	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
3	Claims Settled during the period	11,283	79,957	10	79,967	1,189,914	23,938	1,213,852	1,067,192	56,493	13,487	1,137,172	3,435	564	3,172	176	258,261	74	59,835	2,767,791	
	(a) paid during the period	11,283	79,957	10	79,967	1,189,914	23,938	1,213,852	1,067,192	56,493	13,487	1,137,172	3,435	564	3,172	176	258,261	74	59,835	2,767,791	
	(b) Other Adjustment																				
4	Claims Repudiated during the period	537	1,127	-	1,127	50,833	1,343	52,176	181,944	26,616	13,628	222,188	3,864	54	107	-	-	-	7,096	287,149	
	Other Adjustment																				
	(f) Claim closed without payment	3,683	19,071	69	19,140	123,865	6,486	130,351	-	-	-	-	-	803	1,408	75	516	90	15,327	171,393	
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	24	18	-	18	11,686	2,822	14,508	14,057	377	28	14,462	6	45	6	-	12,641	-	114	41,824	
6	Claims O/S at End of the period	1,424	4,423	16	4,439	40,477	67,340	107,817	39,924	3,359	990	44,273	1,112	3,304	899	139	20,320	89	3,413	187,229	
	Less than 3 months	938	3,500	7	3,507	40,013	7,266	47,279	39,924	3,359	990	44,273	738	1,290	651	16	3,135	53	2,410	104,290	
	3 months to 6 months	191	579	2	581	350	5,578	5,928	-	-	-	-	193	176	97	42	-	613	26	313	8,160
	6months to 1 year	274	313	1	314	81	9,536	9,617	-	-	-	-	181	501	144	48	520	9	433	12,041	
	1year and above	21	31	6	37	33	44,960	44,993	-	-	-	-	-	1,337	7	33	16,052	1	257	62,735	

Notes:-

(a) # Total Health Includes Health, Personal Accident & Travel

(b) * Credit insurance considered in other segment

Upto the quarter ending March 31, 2025

(₹ in Lakhs)

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	62,472	18,945	9,250	28,195	51,543	638,573	690,116	35,988	12,957	4,286	53,232	6,145	3,311	25,878	4,248	22,507	485	49,310	945,900
2	<u>Claims reported during the period</u>	115,075	54,818	417	55,235	359,027	311,900	670,928	863,150	39,383	20,348	922,882	15,197	3,051	22,554	8,690	100,843	1,961	46,208	1,962,625
	(a) Booked During the period	107,106	29,596	630	30,226	365,493	326,243	691,736	841,695	31,186	17,834	890,715	12,487	1,423	20,173	5,679	87,698	1,112	35,766	1,884,120
	(b) Reopened during the Period	1,984	731	8	738	3,245	8,623	11,869	21,456	8,198	2,514	32,167	2,710	90	1,143	0	-	129	2,051	52,882
	(c) Other Adjustment																			
	(i) Adjustments due to Surveyors & court awards	5,986	24,492	(221)	24,270	(9,711)	(22,966)	(32,677)	-	-	-	-	-	1,538	1,237	3,011	13,145	721	8,391	25,622
3	<u>Claims Settled during the period</u>	80,504	46,995	304	47,299	339,775	224,020	563,794	568,873	24,945	11,407	605,225	6,319	2,395	20,718	10,510	68,460	846	51,246	1,457,315
	(a) paid during the period	80,504	46,995	304	47,299	339,775	224,020	563,794	568,873	24,945	11,407	605,225	6,319	2,395	20,718	10,510	68,460	846	51,246	1,457,315
	(b) Other Adjustment																			
4	<u>Claims Repudiated during the period</u>	1,238	822	-	822	9,268	16,334	25,602	117,621	16,245	6,134	140,001	8,852	53	362	-	-	-	3,106	180,036
	Other Adjustment	12,178	7,509	5,768	13,278	12,615	39,399	52,014	-	-	-	-	-	872	5,989	247	497	50	7,233	92,357
	(i) Claim closed without payment																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	197	28	-	28	1,613	3,427	5,040	452	580	6	1,037	47	14	50	-	677	-	46	7,136
6	<u>Claims O/S at End of the period</u>	86,488	18,476	3,595	22,071	48,913	670,721	719,634	34,960	8,689	3,031	46,680	4,831	3,038	21,433	2,182	54,392	1,551	33,546	995,846
	Less than 3 months	27,786	13,180	885	14,066	47,505	72,716	120,221	34,960	8,689	3,031	46,680	3,992	1,294	7,411	25	19,923	934	20,650	262,981
	3 months to 6 months	8,902	3,011	103	3,114	1,044	52,867	53,911	-	-	-	-	413	94	4,041	326	30,142	396	5,139	106,478
	6months to 1 year	41,010	1,836	3	1,840	293	97,860	98,153	-	-	-	-	426	386	8,648	566	1,772	220	3,245	156,267
	1year and above	8,789	448	2,603	3,051	71	447,278	447,344	-	-	-	-	1,265	1,265	1,333	1,265	2,554	1	4,511	470,122

Notes:-

(a) # Total Health Includes Health, Personal Accident & Travel

(b) * Credit insurance considered in other segment

Name of the Insurer: ICICI Lombard General Insurance Company Limited
Registration No: 115 dated August 03, 2001
CIN: L67200MH2000PLC129408

Upto the quarter ending March 31, 2025

No. of claims only

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	2,008	1,229	103	1,332									66	507	758	-	-	665	5,336
2	<u>Claims reported during the period</u>	12,546	33,971	24	33,995									25	939	134	3	-	1,794	49,436
	(a) Booked During the period	12,544	33,971	24	33,995									25	938	134	3	-	1,794	49,433
	(b) Reopened during the Period	2	-	-	-									-	1	-	-	-	-	3
	(c) Other Adjustment																			
	(i) Adjustments due to Surveyors & court awards	-	-	-	-									-	-	-	-	-	-	-
3	<u>Claims Settled during the period</u>	10,470	27,924	31	27,955									58	843	70	-	-	1,397	40,793
	(a) paid during the period																			
	(b) Other Adjustment	10,470	27,924	31	27,955									58	843	70	-	-	1,397	40,793
4	<u>Claims Repudiated during the period</u>	1	-	-	-									-	-	-	-	-	-	1
	Other Adjustment	19	5,389	64	5,453									1	12	83	-	-	114	5,682
	(i) Claim closed without payment																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-									-	-	-	-	-	-	-
6	<u>Claims O/S at End of the period</u>	4,064	1,887	32	1,919									32	591	739	3	-	948	8,296
	Less than 3months	1,624	1,074	1	1,075									-	180	15	3	-	171	3,068
	3 months to 6 months	385	194	7	201									3	31	24	-	-	122	766
	6months to 1 year	702	197	2	199									1	57	38	-	-	135	1,132
	1year and above	1,353	422	22	444									28	323	662	-	-	520	3,333

Notes:-

(a) # Total Health Includes Health, Personal Accident & Travel

(b) * Credit insurance considered in other segment

Upto the quarter ending March 31, 2025

(₹ in Lakhs)

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	139,120	2,360	15,964	18,324			-	470	-	-	470	-	835	15,492	10,580	-	-	14,032	198,853
2	Claims reported during the period	60,919	7,570	(496)	7,074	-	-	-	17,043	-	-	17,043	-	133	4,742	7,852	0	-	13,519	111,282
	(a) Booked During the period	63,050	6,076	60	6,136			-	17,043	-	-	17,043	-	50	5,894	672	-	-	4,067	96,911
	(b) Reopened during the Period	528	-	-	-			-	-	-	-	-	-	-	-	-	-	-	-	528
	(c) Other Adjustment							-	-	-	-	-	-	-	-	-	-	-	-	
	(i) Adjustments due to Surveyors & court awards	(2,659)	1,494	(555)	938			-	-	-	-	-	-	83	(1,152)	7,179	0	-	9,453	13,842
3	Claims Settled during the period	48,922	5,799	791	6,590	-	-	-	17,043	-	-	17,043	-	825	4,492	8,688	-	-	4,394	90,953
	(a) paid during the period							-	-	-	-	-	-	-	-	-	-	-	-	
	(b) Other Adjustment	48,922	5,799	791	6,590			-	17,043	-	-	17,043	-	825	4,492	8,688	-	-	4,394	90,953
4	Claims Repudiated during the period	13	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	13
	Other Adjustment	2,017	720	1,644	2,364			-	-	-	-	-	-	-	782	19	-	-	3,413	8,595
	(i) Claim closed without payment							-	-	-	-	-	-	-	-	-	-	-	-	
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-			-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period	146,228	3,372	13,034	16,405	-	-	-	470	-	-	470	-	143	14,891	9,725	2	-	19,741	207,604
	Less than 3 months	21,597	1,094	213	1,306			-	470	-	-	470	-	-	2,256	565	2	-	1,198	27,393
	3 months to 6 months	19,291	576	14	591			-	-	-	-	-	-	3	1,622	5	-	-	209	21,722
	6months to 1 year	8,966	715	0	715			-	-	-	-	-	-	0	917	22	-	-	3,363	13,983
	1year and above	96,374	987	12,807	13,793			-	-	-	-	-	-	139	10,096	9,133	-	-	14,971	144,501

Notes:-

(a) # Total Health Includes Health, Personal Accident & Travel

(b) * Credit insurance considered in other segment