

PERIODIC DISCLOSURES
FORM NL-37-CLAIMS DATA (LEADER + FOLLOWER)

Name of the Insurer: ICICI Lombard General Insurance Company Limited
Registration No: 115 dated August 03, 2001
CIN: L67200MH2000PLC129408

Upto the quarter ending March 31, 2024

No. of claims only

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	4,545	7,914	209	8,123	52,128	65,307	117,435	46,328	9,390	2,867	58,585	1,738	2,655	1,439	1,065	24,805	64	3,240	223,694
2	Claims reported during the period	27,750	126,083	17	126,100	1,197,407	36,029	1,233,436	990,064	81,873	24,484	1,096,421	5,040	1,597	5,244	399	321,656	97	75,417	2,893,157
	(a) Booked During the period	26,446	125,602	17	125,619	1,194,608	33,123	1,227,731	972,177	77,153	23,667	1,072,997	4,529	1,581	4,831	392	321,424	95	67,194	2,852,839
	(b) Reopened during the Period	1,304	481	-	481	2,799	2,906	5,705	17,887	4,720	817	23,424	511	16	413	7	232	2	6,223	40,318
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Adjustments due to Surveyors & court awards	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	23,282	115,213	7	115,220	1,057,485	24,174	1,081,659	866,553	55,300	13,474	935,327	2,875	636	3,586	328	311,859	51	48,815	2,523,638
	(a) paid during the period	23,282	115,213	7	115,220	1,057,485	24,174	1,081,659	866,553	55,300	13,474	935,327	2,875	636	3,586	328	311,859	51	48,815	2,523,638
	(b) Other Adjustment	581	1,775	-	1,775	45,284	1,290	46,574	131,101	24,943	11,188	167,232	1,484	41	89	-	-	-	-	6,275
	(i) Claim closed without payment	5,485	11,664	30	11,694	105,366	6,690	112,056	-	-	-	-	51	279	1,871	207	16,420	62	18,834	166,959
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	49	168	-	168	16,561	3,348	19,909	16,563	418	7	16,988	8	135	24	-	10,775	-	94	48,150
6	Claims O/S at End of the period	2,947	5,345	189	5,534	41,400	69,182	110,582	38,738	11,020	2,689	52,447	2,368	3,296	1,137	929	18,182	48	4,733	202,203
	Less than 3months	1,092	4,170	10	4,180	40,502	7,552	48,054	38,738	10,977	2,681	52,396	1,377	1,380	459	87	1,578	40	3,393	114,036
	3 months to 6 months	360	535	2	537	745	6,365	7,110	-	43	7	50	341	197	140	39	11,504	5	547	20,860
	6months to 1 year	329	233	5	238	136	12,626	12,762	-	-	-	-	617	385	178	56	3,719	3	290	18,577
	1year and above	1,136	407	172	579	17	42,639	42,656	-	-	1	1	33	1,334	360	747	1,381	-	503	48,730

Notes:-
(a) # Total Health Includes Health, Personal Accident & Travel
(b) * Credit insurance considered in other segment

Upto the quarter ending March 31, 2024

(₹ in Lakhs)

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	172,409	21,509	14,117	35,626	53,584	577,132	630,717	37,940	12,883	3,757	54,579	6,084	2,629	35,275	8,637	35,929	1,212	34,674	1,017,770
2	Claims reported during the period	163,849	52,944	12,612	65,556	301,757	320,348	622,106	639,526	46,106	19,922	703,554	11,481	4,116	38,761	14,585	57,965	1,141	78,067	1,761,201
	(a) Booked During the period	131,785	35,089	5,860	40,949	319,770	316,911	636,682	622,004	41,143	17,976	681,123	10,550	2,059	34,376	5,219	37,175	1,259	37,998	1,619,174
	(b) Reopened during the Period	1,098	472	-	472	3,749	10,581	14,330	16,522	4,963	947	22,431	932	11	694	10	11,404	45	3,591	55,020
	(c) Other Adjustment	30,967	17,383	6,752	24,135	(21,762)	(7,144)	(28,906)	-	-	-	-	-	2,045	3,691	9,355	9,406	(163)	36,479	87,008
	(i) Adjustments due to Surveyors & court awards	30,967	17,383	6,752	24,135	(21,762)	(7,144)	(28,906)	-	-	-	-	-	2,045	3,691	9,355	9,406	(163)	36,479	87,008
3	Claims Settled during the period	116,775	43,454	1,323	44,777	277,801.70	207,483	485,284.25	438,326	24,675	9,627	472,628	5,349	2,096	25,689	8,335	63,083	1,471	38,938	1,264,426
	(a) paid during the period	116,775	43,454	1,323	44,777	277,802	207,483	485,284	438,326	24,675	9,627	472,628	5,349	2,096	25,689	8,335	63,082.67	1,471	38,938	1,264,426
	(b) Other Adjustment	858	1,297	-	1,297	10,240	14,654	24,894	88,301	16,896	5,667	110,864	4,199	24	242	-	-	-	3,087	145,464
	(i) Claim closed without payment	17,034	8,395	192	8,587	15,756	36,771	52,527	-	-	-	-	231	470	6,735	59	8,324	397	7,139	101,503
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	30	72	-	72	2,155	4,511	6,667	532	598	1	1,131	62	54	12	-	507	-	9	8,545
6	Claims O/S at End of the period	201,593	21,305	25,214	46,519	51,543	638,573	690,116	36,458	12,957	4,286	53,702	6,145	4,146	41,370	14,828	22,507	485	63,342	1,144,752
	Less than 3months	151,014	14,410	6,797	21,206	48,365	72,450	120,815	36,458	12,932	4,278	53,669	4,196	1,788	9,226	193	17,728	327	11,574	291,736
	3 months to 6 months	27,001	3,319	73	3,392	2,339	58,994	61,333	-	25	7	32	695	621	7,195	4,708	1,567	154	10,753	117,452
	6months to 1 year	28,112	1,886	6,625	8,512	644	90,126	90,770	-	-	-	-	988	588	11,090	3,874	603	-	6,899	151,418
	1year and above	95,466	1,690	11,719	13,409	195	417,003	417,198	-	-	1	1	286	1,149	13,859	6,053	2,609	-	34,116	584,146

Notes:- (a) # Total Health Includes Health, Personal Accident & Travel (b) * Credit insurance considered in other segment

PD/2023/24/FY/Ver. Dated April 19, 2024

PERIODIC DISCLOSURES
FORM NL-37-CLAIMS DATA (LEADER)

Name of the Insurer: ICICI Lombard General Insurance Company Limited
Registration No: 115 dated August 03, 2001
CIN: L67200MH2000PLC129408

Upto the quarter ending March 31, 2024

Sl. No.	Claims Experience	No. of claims only																		
		Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's Liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	729	4,777	97	4,864	52,128	65,307	117,435	46,328	9,390	2,867	58,585	1,738	2,631	609	161	24,802	64	2,590	214,208
2	Claims reported during the period	21,263	88,842	4	88,846	1,197,407	36,029	1,233,436	990,064	81,873	24,484	1,096,421	5,040	1,529	3,976	259	321,656	97	73,622	2,846,145
	(a) Booked During the period	19,963	88,361	4	88,365	1,194,608	33,123	1,227,731	972,177	77,153	23,667	1,072,997	4,529	1,513	3,563	252	321,424	95	65,399	2,805,831
	(b) Reopened during the Period	1,300	481	-	481	2,799	2,906	5,705	17,887	4,720	817	23,424	511	16	413	7	232	2	8,223	40,314
	(c) Other Adjustment (i) Adjustments due to Surveyors & court awards	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	17,039	78,707	-	78,707	1,057,485	24,174	1,081,659	866,553	55,300	13,474	935,327	2,875	612	2,609	187	311,859	51	47,418	2,478,343
	(a) paid during the period	17,039	78,707	-	78,707	1,057,485	24,174	1,081,659	866,553	55,300	13,474	935,327	2,875	612	2,609	187	311,859	51	47,418	2,478,343
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Reputed during the period	580	1,775	-	1,775	45,284	1,290	46,574	131,101	24,943	11,188	167,232	1,484	41	88	-	-	-	6,274	224,048
	(i) Claim closed without payment	3,434	9,021	5	9,026	105,366	6,690	112,056	-	-	-	-	51	277	1,258	62	16,420	62	18,453	161,099
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	49	168	-	168	16,561	3,348	19,909	16,563	418	7	16,988	8	135	24	-	10,775	-	94	48,150
6	Claims O/S at End of the period	939	4,116	86	4,202	41,400	69,182	110,582	38,738	11,020	2,689	52,447	2,368	3,230	630	171	18,182	48	4,068	196,867
	Less than 3 months	534	3,430	3	3,433	40,502	7,552	48,054	38,738	10,977	2,681	52,396	1,377	1,366	412	34	1,578	40	3,265	112,479
	3 months to 6 months	200	453	1	454	745	6,365	7,110	-	43	7	50	341	191	125	36	11,504	5	230	20,246
	6 months to 1 year	179	206	3	209	136	12,626	12,762	-	-	-	-	617	373	84	50	3,719	3	266	18,262
	1 year and above	26	27	79	106	17	42,639	42,656	-	-	1	1	33	1,310	9	51	1,381	-	307	45,880

Notes:-
(a) # Total Health Includes Health, Personal Accident & Travel
(b) * Credit insurance considered in other segment

Upto the quarter ending March 31, 2024

Sl. No.	Claims Experience	(₹ in Lakhs)																		
		Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's Liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	58,403	18,284	9,328	27,611	53,584	577,132	630,717	37,470	12,883	3,757	54,109	6,084	2,507	22,260	502	35,927	1,212	28,132	867,465
2	Claims reported during the period	82,027	46,820	163	46,983	301,757	320,348	622,106	624,288	46,106	18,922	689,317	11,481	2,952	31,254	9,238	57,985	1,141	65,333	1,619,817
	(a) Booked During the period	77,058	29,180	81	29,261	319,770	316,911	636,682	607,766	41,143	17,976	666,885	10,550	1,494	28,888	5,161	37,175	1,259	33,920	1,528,332
	(b) Reopened during the Period	1,169	472	-	472	3,749	10,581	14,330	16,522	4,963	947	22,431	932	11	694	10	11,404	45	3,591	55,091
	(c) Other Adjustment (i) Adjustments due to Surveyors & court awards	3,800	17,168	82	17,250	(21,762)	(7,144)	(28,906)	-	-	-	-	-	1,447	1,671	4,067	9,406	(163)	27,822	36,394
3	Claims Settled during the period	66,336	38,211	57	38,267	277,802	207,483	485,284	424,089	24,675	9,627	458,391	5,349	1,645	19,645	5,444	63,083	1,471	35,129	1,180,045
	(a) paid during the period	66,336	38,211	57	38,267	277,802	207,483	485,284	424,089	24,675	9,627	458,391	5,349	1,645	19,645	5,444	63,083	1,471	35,129	1,180,045
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Reputed during the period	808	1,297	-	1,297	10,240	14,654	24,894	88,301	16,896	5,667	110,864	4,199	24	242	-	-	-	3,087	145,414
	(i) Claim closed without payment	9,527	6,711	184	6,894	15,756	36,771	52,527	-	-	-	-	231	470	6,051	48	8,324	397	5,707	90,177
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	30	72	-	72	2,155	4,511	6,667	532	598	1	1,131	62	54	12	-	507	-	9	8,545
6	Claims O/S at End of the period	62,472	18,945	9,250	28,195	51,543	638,573	690,116	35,988	12,957	4,286	53,232	6,145	3,311	25,878	4,248	22,507	485	49,310	945,900
	Less than 3 months	26,554	13,312	883	14,195	48,365	72,451	120,816	35,988	12,932	4,278	53,199	4,197	1,444	7,940	11	17,728	327	9,347	255,758
	3 months to 6 months	12,735	3,090	72	3,162	2,339	58,994	61,333	-	25	7	32	695	601	6,287	16	1,567	154	1,774	88,357
	6 months to 1 year	16,066	1,793	48	1,841	644	90,126	90,770	-	-	-	-	968	301	9,134	3,862	603	4	6,810	130,358
	1 year and above	7,118	751	8,246	8,997	195	417,003	417,198	-	-	1	1	286	964	2,516	360	2,609	-	31,379	471,427

Notes:-
(a) # Total Health Includes Health, Personal Accident & Travel
(b) * Credit insurance considered in other segment

PERIODIC DISCLOSURES
FORM NL-37-CLAIMS DATA (FOLLOWER)

Name of the Insurer: ICICI Lombard General Insurance Company Limited
Registration No: 115 dated August 03, 2001
CIN: L67200MH2000PLC129408

Upto the quarter ending March 31, 2024

Sl. No.	Claims Experience																		No. of claims only		
		Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's Liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total	
1	Claims O/S at the beginning of the period	3,816	3,137	122	3,259	-	-	-	-	-	-	-	-	-	24	830	904	3	-	650	9,486
2	Claims reported during the period	6,487	37,241	13	37,254	-	-	-	-	-	-	-	-	68	1,268	140	-	-	1,795	47,012	
	(a) Booked During the period	6,483	37,241	13	37,254	-	-	-	-	-	-	-	-	68	1,268	140	-	-	1,795	47,008	
	(b) Reopened during the Period	4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	4	
	(c) Other Adjustment (i) Adjustments due to Surveyors & court awards	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
3	Claims Settled during the period	6,243	36,506	7	36,513	-	-	-	-	-	-	-	-	24	977	141	-	-	1,397	45,295	
	(a) paid during the period	6,243	36,506	7	36,513	-	-	-	-	-	-	-	-	24	977	141	-	-	1,397	45,295	
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
4	Claims Repudiated during the period	1	-	-	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	1	3
	(i) Claim closed without payment	2,051	2,643	25	2,668	-	-	-	-	-	-	-	-	2	613	145	-	-	381	5,860	
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
6	Claims O/S at End of the period	2,008	1,229	103	1,332	-	-	-	-	-	-	-	-	66	507	758	-	-	665	5,336	
	Less than 3 months	558	740	7	747	-	-	-	-	-	-	-	-	24	47	53	-	-	128	1,557	
	3 months to 6 months	190	82	1	83	-	-	-	-	-	-	-	-	6	15	3	-	-	317	614	
	6 months to 1 year	150	27	2	29	-	-	-	-	-	-	-	-	12	94	6	-	-	24	315	
	1 year and above	1,110	380	93	473	-	-	-	-	-	-	-	-	24	351	696	-	-	196	2,850	

Notes:-
(a) # Total Health Includes Health, Personal Accident & Travel
(b) * Credit insurance considered in other segment

Upto the quarter ending March 31, 2024

Sl. No.	Claims Experience																		(₹ in Lakhs)	
		Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's Liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments*	Miscellaneous	Total
1	Claims O/S at the beginning of the period	114,005	3,225	4,790	8,014	-	-	-	470	-	-	470	-	122	13,015	8,134	2	-	6,542	150,305
2	Claims reported during the period	81,823	6,123	12,449	18,573	-	-	-	14,237	-	-	14,237	-	1,164	7,507	5,347	-	-	12,734	141,385
	(a) Booked During the period	54,727	5,909	5,779	11,688	-	-	-	14,237	-	-	14,237	-	566	5,488	59	-	-	4,078	90,842
	(b) Reopened during the Period	(71)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	(71)
	(c) Other Adjustment (i) Adjustments due to Surveyors & court awards	27,167	215	6,670	6,885	-	-	-	-	-	-	-	598	2,019	5,288	-	-	8,656	50,614	
3	Claims Settled during the period	50,438	5,243	1,266	6,510	-	-	-	14,237	-	-	14,237	-	451	6,044	2,891	-	-	3,810	84,381
	(a) paid during the period	50,438	5,243	1,266	6,510	-	-	-	14,237	-	-	14,237	-	451	6,044	2,891	-	-	3,810	84,381
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	50	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	50
	(i) Claim closed without payment	7,507	1,684	9	1,693	-	-	-	-	-	-	-	0	684	11	-	-	1,432	11,326	
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period	139,120	2,360	15,964	18,324	-	-	-	470	-	-	470	-	835	15,492	10,580	-	-	14,032	198,853
	Less than 3 months	24,460	1,098	5,914	7,012	-	-	-	470	-	-	470	-	343	1,285	182	-	-	2,227	35,979
	3 months to 6 months	14,266	229	1	230	-	-	-	-	-	-	-	-	20	909	4,691	-	-	8,979	29,095
	6 months to 1 year	12,046	94	6,577	6,671	-	-	-	-	-	-	-	-	287	1,956	13	-	-	89	21,061
	1 year and above	88,348	939	3,473	4,412	-	-	-	-	-	-	-	-	185	11,342	5,694	-	-	2,737	112,718

Notes:-
(a) # Total Health Includes Health, Personal Accident & Travel
(b) * Credit insurance considered in other segment