

PERIODIC DISCLOSURES
FORM NL-37-CLAIMS DATA

Name of the Insurer: ICICI Lombard General Insurance Company Limited
Registration No: 115 dated August 03, 2001
CIN: L67200MH2000PLC129408

Upto the quarter ending September 30, 2021

Sl. No.	Claims Experience																			No. of claims only
		Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's Liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the period	3,360	7,428	218	7,646	71,001	62,262	1,33,263	59,515	8,531	1,121	69,167	1,949	2,200	1,311	866	12,566	61	4,021	2,36,410
2	Claims reported during the period	9,661	49,283	21	49,304	6,22,627	11,519	6,34,146	3,43,590	18,037	3,194	3,64,821	2,106	845	2,489	468	8,558	43	19,312	10,91,753
	(a) Booked During the period	9,598	48,688	21	48,709	6,20,865	10,246	6,31,111	3,37,446	16,761	2,936	3,57,143	1,963	829	2,410	466	7,836	43	18,364	10,78,472
	(b) Reopened during the Period	63	595	-	595	1,762	1,273	3,035	6,144	1,276	258	7,678	143	16	79	2	722	-	948	13,281
	(c) Other Adjustment (i) Adjustments due to Surveyors & court awards	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	7,015	41,608	5	41,613	5,55,646	10,129	5,65,775	2,72,755	9,097	1,157	2,83,009	1,115	607	1,674	305	10,191	44	12,762	9,24,110
	(a) paid during the period	7,015	41,608	5	41,613	5,55,646	10,129	5,65,775	2,72,755	9,097	1,157	2,83,009	1,115	607	1,674	305	10,191	44	12,762	9,24,110
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	228	802	-	802	11,006	925	11,931	43,057	8,042	2,114	53,213	663	4	49	-	-	-	2,999	69,889
	Other Adjustment (i) Claim closed without payment	668	4,898	7	4,905	54,515	1,838	56,353	1,748	41	158	1,947	52	654	471	72	549	9	2,145	67,825
	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	26	211	-	211	26,352	3,519	29,871	32,245	642	87	32,984	28	11	27	-	10,857	-	682	74,697
6	Claims O/S at End of the period	5,110	9,403	227	9,630	72,461	60,889	1,33,350	85,510	9,430	879	95,819	2,225	1,760	1,606	957	10,384	51	5,427	2,66,339
	Less than 3 months	1,924	4,881	13	4,894	69,169	5,572	74,741	82,948	8,135	785	91,868	904	610	673	49	1,266	13	4,080	1,81,022
	3 months to 6 months	577	572	7	579	2,604	2,932	5,536	2,178	762	64	3,004	466	244	170	147	2,585	2	483	13,793
	6 months to 1 year	451	718	14	732	613	7,702	8,315	318	421	26	765	774	485	116	54	1,876	8	269	13,845
	1 year and above	2,158	3,232	193	3,425	75	44,683	44,758	66	112	4	182	81	441	647	707	4,657	28	585	57,679

Notes:-
(a) The Claims O/S figures are consistent with all relevant NL forms
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves
(d) ** Credit insurance considered in other segment
(e) # Total Health Includes/Excludes Health, Personal Accident & Travel

Upto the quarter ending September, 30, 2021

Sl. No.	Claims Experience																			(in Lakhs)
		Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health #	Workmen's Compensation/ Employer's Liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the period	1,89,208	32,912	32,165	65,077	48,277	4,88,405	5,36,682	41,941	17,439	2,016	61,396	6,144	4,379	30,215	6,994	32,139	4,963	37,054	9,74,250
2	Claims reported during the period	68,423	19,542	151	18,693	1,55,467	86,029	2,41,496	2,51,882	18,032	2,916	2,72,829	4,277	1,014	14,427	3,843	25,946	(694)	7,927	6,58,180
	(a) Booked During the period	67,765	19,321	187	15,508	1,54,564	82,861	2,37,425	2,46,473	16,095	2,626	2,65,194	3,938	409	10,582	427	22,916	426	9,186	6,33,776
	(b) Reopened during the Period	112	412	-	412	903	3,168	4,071	5,409	1,937	290	7,636	339	7	140	25	3,066	-	628	16,437
	(c) Other Adjustment (i) Adjustments due to Surveyors & court awards	546	2,809	(36)	2,773	-	-	-	-	-	-	-	-	597	3,705	3,390	(36)	(1,120)	(1,887)	7,967
3	Claims Settled during the period	33,698	14,794	6,390	21,184	1,35,589	60,395	1,95,984	1,56,980	7,334	1,843	1,66,157	1,415	701	7,791	3,462	12,824	1,283	10,931	4,55,430
	(a) paid during the period	33,698	14,794	6,390	21,184	1,35,589	60,395	1,95,984	1,56,980	7,334	1,843	1,66,157	1,415	701	7,791	3,462	12,824	1,283	10,931	4,55,430
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	207	564	-	564	4,269	10,163	14,432	41,967	9,207	656	51,830	1,547	0	68	-	-	-	1,031	69,679
	Other Adjustment (i) Claim closed without payment	3,309	(195)	715	520	9,324	7,541	16,865	7,535	38	-	7,573	82	301	68	8,869	994	2,816	45,694	
	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	36	60	-	60	2,763	3,644	6,408	1,875	742	9	2,626	51	13	39	-	880	-	41	10,154
6	Claims O/S at End of the period	2,20,417	36,291	25,211	61,502	54,561	4,96,336	5,50,897	57,108	17,595	2,170	76,874	6,671	4,391	32,485	7,307	36,392	1,992	30,106	10,29,033
	Less than 3 months	34,364	10,118	2,144	12,261	49,548	43,085	92,633	52,790	14,280	2,082	69,152	2,621	513	10,835	54	2,548	241	4,788	2,30,010
	3 months to 6 months	30,068	2,768	116	2,884	3,263	28,637	29,900	3,264	1,886	30	5,179	1,326	172	3,582	51	13,609	19	2,011	88,801
	6 months to 1 year	43,384	15,931	349	16,281	1,540	67,399	68,939	856	1,062	18	1,937	2,337	313	5,113	328	1,251	1,397	4,195	1,45,474
	1 year and above	1,12,601	7,474	22,602	30,076	210	9,99,215	3,99,424	198	367	40	605	387	3,393	12,955	6,874	18,984	335	19,112	5,64,747

Notes:-
(a) The Claims O/S figures are consistent with all relevant NL forms
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves
(d) ** Credit insurance considered in other segment
(e) # Total Health Includes/Excludes Health, Personal Accident & Travel