

POLICY WORDINGS

INLAND FISH INSURANCE

PREAMBLE

ICICI Lombard General Insurance Company Limited ("**the Company**"), having received a Proposal and the premium from the Proposer named in the Part I of the Policy (henceforth mentioned as Schedule) referred to herein below, and the said Proposal and Declaration together with any statement, report or other document leading to the issue of this Policy and referred to therein having been accepted and agreed to by the Company and the Proposer as the basis of this contract do, by this Policy agree, in consideration of and subject to the due receipt of the subsequent premiums, as set out in the Schedule with all its Parts, and further, subject to the terms and conditions contained in this Policy, as set out in the Schedule with all its Parts that on proof to the satisfaction of the Company of the compensation having become payable as set out in the Schedule to the title of the said person or persons claiming payment or upon the happening of an event upon which one or more benefits become payable under this Policy, Sum Insured/ appropriate benefit will be paid by the Company.

PART I OF POLICY - SCHEDULE

Policy No.

Issued at

Stamp duty

1. Name of the Policy holder / Insured:
2. Mailing Address of the Policy holder/ Insured:
3. Contact No. of the Policy holder/ Insured:
4. Bank/Financial Institution:
5. Risk Details:
 - Address of Fish pond:
 - Size of Fish pond:
 - Total number of insured Fish in the Fish pond:
 - Details of Fish to be insured: <Fish type, Breed, Number of insured Fish per hectare >
 - Purpose of rearing:
6. Sum Insured: Rs._____ (Basis of Sum Insured: <Input Cost basis / Market Value basis>)
7. Excess (%):

ICICI Lombard General Insurance Company Limited

IRDA Reg. No. 115
Mailing Address:
601 & 602, 6th Floor, Interface 16,
New Linking Road, Malad (West)
Mumbai - 400 064

CIN: L67200MH2000PLC129408
Registered Office Address:
ICICI Lombard House, 414, Veer Savarkar Marg,
Near Siddhi Vinayak Temple, Prabhadevi,
Mumbai 400 025

UIN : IRDAN115RP0002V01200809 (Inland Fish Insurance)
Toll free no : 1800 2666
Alternate no : 86552 22666 (chargeable)
E-mail : customersupport@icicilombard.com
Website : www.icicilombard.com

8. Policy Period:

- a. Policy Start Date & Time:
- b. Policy End Date & Time:

1. **Scope of cover** - Total Loss [loss of atleast(80 or 60)' % of the total population of insured Fish] sustained as a result of death due to an Accident, subject to terms, conditions and exclusions under the policy

2. **Cover opted:**

From Seed/ Advance Fry to Fingerlings /Table Sized Fish

From Fingerlings to Table Sized Fish

Extensions: Total Loss due to Diseases
Total Loss due to Act of God perils
Agreed Bank Clause

3. **Premium:**

Net premium (Rs.)

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Add: Service Tax and Education Cess as applicable (Rs.)

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Total Amount (Rs.)

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Signed for and on behalf of the ICICI Lombard General Insurance Company Limited, at
_____on this date

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Authorised Signatory

'The percentage (80% or 60%) for defining Total Loss, shall be at the option of the Insured

PART II OF POLICY

1. DEFINITIONS:

For the purposes of this policy, the terms specified below shall have the meaning set forth:

"Accident" means a sudden, unforeseen, and unexpected physical event beyond the control of the Insured caused by external, visible and violent means.

"Act of God perils" means natural calamities including, but not limited to, storm, tempest, flood, inundation, earthquake, tornado, hurricane, cyclone, famine and drought, landslide, rockslide and lightning.

"Advance Fry" means 10 to 15 day old offspring or young of Fish depending on the breed.

"Bank" shall mean an entity licensed as a Bank under Banking Regulation Act, 1949 and permitted by the Reserve Bank of India to carry on banking business in India.

"Breeder Stock" means those Fishes that are used for breeding purpose

"Company" means ICICI Lombard General Insurance Company Limited.

"Disease" means an alteration in the state of the body of the Fish or of some of its organs, interrupting or disturbing the performance of the functions, and causing weakness in the Fish and as certified by a qualified Fish veterinarian.

"Excess" means the percentage of each and every claim amount which is to be borne by the Insured and this amount shall not be reimbursed by the Company.

"Edible Fish" means Fish which are safe for the human consumption and for which the Policy holder would recover the value by selling it in the market

"Fish" means any aquatic limbless cold-blooded vertebrate animal in all stages of their life span, characteristically having fins, gills, and a streamlined body

"Fry or Spawn" means offspring or young of Fish

"Fingerlings" means 2 to 3 month old Fish depending on the breed

"Natural mortality" means deaths in a Fish stock caused by predation, senility, or any other reason other than Accident or disease or Acts of God perils, but not fishing.

"Policy Period" shall mean the period commencing from the Policy Start Date and time and ending on Policy End Date and time, as specifically appearing in Part I of the Policy. For the purpose of this Policy, Policy Period shall vary from 3 to 12 months depending upon the stage of the Fish as follows:

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- i. Seed/ Advance Fry to Fingerling - 3 months in Rearing pond
- ii. Fingerling to Table Sized Fish stage -12 months period in Stocking pond
- iii. Breeders-12 months period in breeder pond

"Policy" means the Policy booklet, the Schedule, any Extension and applicable endorsements under the Policy. The Policy contains details of the extent of cover available to the Insured, the exclusions under the cover and the terms and conditions of the issue of the Policy.

"Policyholder/ Insured" - means the person(s) or the entity named in Part I of the Policy who executed the Policy Schedule and is (are) responsible for payment of premium(s).

"Proposal" shall mean any signed proposal in form of letters and declarations, written statements and any information in addition hereto supplied to the Company by or on behalf of the insured.

"Rearing ponds" means those ponds where rearing of spawn to Fingerling needs to be done.

"Schedule" means the schedule, and any annexure to it, attached to and forming part of this Policy.

"Stocking ponds" means those ponds where rearing of Fingerlings to Table Sized Fish needs to be done

"Sum Insured" means the amount as stated in Part I of the Policy which shall represent the Company's maximum liability for any and all claims incurred under the Policy.

"Table Sized Fish" means matured Fish which is ready for the sale in the market after 24 fortnights from start date of stage of Fingerlings

"Total Loss" If the loss of insured Fish in any particular stage equals to or exceeds the percentage, as mentioned in Scope of Cover in Part I of the Policy,

2. SCOPE OF COVER

The Company hereby agrees subject to terms, conditions and exclusions contained herein or endorsed hereon to indemnify the Policyholder against Total Loss of insured Fish, sustained as a result of death due to Accident occurring during the Policy Period. Provided that the liability of the Company will not exceed the Sum Insured, as mentioned in Part I of the Policy.

However the Company shall not be liable for any Excess percentage of the claim amount, as mentioned in Part I of the Policy

3. EXCLUSIONS

- 1) The Company shall not be liable for any Excess percentage of claim amount, as mentioned in Part I of the Policy.
- 2) The Company shall not be liable under this Policy for any loss or damage to the insured Fish in relation to any:
 - Malicious or willful injury, carelessness, negligence, error or omission by the Insured or any of its employees
 - Unskillful treatment or improper management of insured Advanced Fry / Fingerling / Fish
 - Use of Fish other than for "Purpose of rearing" as stated in Part I of the Policy, without the consent of the company in writing.
 - Value of Edible Fish at the time of claim, as declared by the authorized representative from Department of Fisheries.
 - Loss due to intentional poisoning by the Insured
 - Loss attributable to Act of God perils, unless specifically covered under the Policy.
 - Losses due to sampling of the insured Fish which is carried out for the purpose of better growth of the Fish / Fingerlings.
 - Losses due to dangerous insects, predators except snake bite.
 - Loss or damage caused by fluctuations of temperature, undergrowth, worm infestation such as monogenetic trematodes, digenetic trematodes, cestodes parasites, nematode parasites, fish leaches etc.
 - Loss or damage to Fish while cleaning of ponds or changing of water
 - Losses due to variation in PH factor, physical and chemical status of water or soil.
 - Asphyxia.
 - Losses due to Natural mortality, burglary, theft, clandestine sale and missing of the insured fish, infidelity of any person.
 - Losses during transit by any mode.
 - Claim arising due to any Accident occurred within 3 days from the Policy Start Date as mentioned in Part I of the Policy.
 - For diseases covered under the policy by way of an extension, Total Loss on account of covered diseases will not be payable if contracted within the first 15 days of inception of the policy
 - Intentional killing of the Fish.
 - Loss due to improper management and rough handling of fry/advance fry/ fingerling/table sized fishes.
 - Death of the Insured fish due to, or arising out of, or directly or indirectly connected with or traceable to, war, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection, mutiny, tumult, military or usurped power seizure, capture, arrests, restraints and detainment of all kinds or any consequence thereof or attempt threat.

- Any accident, loss destruction, damage or legal liability directly or indirectly caused by or contributed to by or arising from nuclear weapons or nuclear material.
- Consequential loss of whatsoever nature.
- All the claims received without Certificate from Authorized representative from Fishery department or Fisher Extension officer.

4. BASIS OF SUM INSURED

Sum Insured is derived on the basis of input cost or Market value of insured Fish

For Input cost method:

For deriving the Sum Insured under the policy on input cost method, the cost of following shall be considered:

1. Cost of seeds/ Advanced Fry/Fingerling - Fixed cost
2. Cost of Inputs (feeding expenses) - variable cost
3. Other Incidental Expenses (rent for pond, labor charges, cleaning expenses, any other incidental expenses related to the Purpose of Rearing, as mentioned in Part I of the Policy) - variable cost

For Market Value method:

For deriving the Sum Insured under the policy on market value method, the value of insured Fish, as provided by the Fisheries department in specified format (Valuation Table) at the time of policy issuance and as certified by an authorized Fishery Extension Officer, shall be considered.

5. CLAIM SETTLEMENT

A. Basis of assessment of claims:

Claim settlement as per Input cost method-

Where the Sum Insured under the policy is derived by Input cost method:

Assessment of Total Loss would be on the basis of certification by the Department of Fisheries at the time of claim, as per the input cost (fixed cost and variable cost) utilized up to the day of Total Loss.

Claim settlement as per Market value method –

Where the Sum Insured under the policy is derived by Market value method:

Assessment of Total Loss would be on the basis of the certification by the Department of Fisheries at the time of claim, as per the predefined fortnight Valuation Table.

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The maximum liability of the Company under the policy shall not exceed the Sum Insured mentioned in the part I of the policy.

CLAIM PROCEDURE

Upon the happening of Total Loss that gives rise to a claim under this Policy:

- **Claim Intimation:** Connect with us via: Toll-free no.: 1800 2666, Email ID: customersupport@icicilombard.com, on our website: <https://www.icicilombard.com/customer-support>, Submit claim related documents along with claim form.
- **File an FIR:** In case of third-party property damage/bodily injury, fire etc if applicable as per policy terms and conditions.
- **Surveyor Appointment:** Your Claims Manager (CSM) will contact you and appoint a licensed surveyor basis claim eligibility within 24 hours of reporting the claim
- **Submit Documents:** submit documents to the assigned CSM. For list of required documents visit:
<https://eclaim.icicilombard.com/mobilefront/#/home>
- **Repair Approval:** Repair estimate will be assessed and approved by CSM/surveyor
- **Salvage:** The amount that is assessed which the damaged asset will fetch in the open market.
- **Turnaround Time (TAT):** Assessment sheet /Survey report will be furnished within 15 days of assessment / survey. Claim will be decided within 7 days of receipt of the assessment sheet / survey report, as applicable.
- **For Reimbursement Claim:** Approved amount will be paid to the insured's account as per bank details provided by the insured.

(B) Claim Documents

In the event of claim:

The Insured shall be required to furnish the following for or in support of a claim under the Policy:

- i. Duly completed claim form

- ii. Original Policy document
- iii. Certificate from Fishery department issued at the time of policy issuance.
- iv. Certificate from Fishery Extension Officer or any authorized representative from Fishery Department certifying the cause of death and details about the loss
- v. Survey report
- vi. Photographs of dead insured Fishes., Photograph must be such that it gives the clear idea about number of fishes died
- vii. In case of death due to any Disease (if specifically covered under the Policy) all the papers in connection with the treatment, diagnosis record received from authorized representative from Fishery department or Fisher Extension officer.
- viii. Revenue Authority certificate in case of Act of God perils (if specifically covered under the Policy).
- ix. Books of Accounts and records.

6. POLICY RELATED TERMS AND CONDITIONS

- (i) Every pond should be inspected by Fishery Extension Officer or authorized representative from Fishery Department or Authorized Company representative who will issue Certificate of valuation as per Input Cost method or Market value method, as applicable.
- (ii) Purchase invoice of the hatchery should be attached along with the certificate of valuation from the Authorized representative of Fishery department or Fisher Extension officer or Authorized Company Representative.
- (iii) Policy Start Date should be the date of introduction of Fingerlings into the stocking pond or Fry into the rearing pond, subject to receipt of full premium
- (iv) Insurance cover will start from the date of issuance of certificate of valuation from Authorized representative from Fishery department or Fishery Extension officer or authorized company representative.
- (v) All Fish in a pond are to be covered.
- (vi) Insured should ensure that the fish insured is in sound health and free from any injury at the time of insurance, unless specifically notified to the Company in writing and acknowledged by the Company in writing.
- (vii) The Insured shall allow the authorized representative of Fishery department or Company's authorized representative or Fishery Extension officer to examine the insured fish in case of death, as and when required on behalf of the Company, Valuation table as certified by the Fishery Extension Officer is to be submitted to the Company, which will form the basis, both for acceptance as well as settlement of claims.
- (viii) Natural Mortality of any kind would be excluded in each stage.
- (ix) After payment of Total Loss, policy stands cancelled and company has no liability under the policy.
- (x) At the time of loss, if authorized representative from Fishery Department declares a particular or total number of Fishes as edible Fish, which are safe for human consumption and by selling the same in the market, Policy holder would recover value of the Fish, then in such cases the company would not pay for

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that amount recovered for those Fishes and would deduct the same at the time of claim settlement.

PART III OF POLICY

STANDARD TERMS AND CONDITIONS:

1. Incontestability and Duty of Disclosure

The Policy shall be null and void and no benefit shall be payable in the event of untrue or incorrect statements, misrepresentation, mis-description or on non-disclosure in any material particular in the proposal form, personal statement, declaration and connected documents, or any material information having been withheld, or a claim being fraudulent or any fraudulent means or devices being used by the Insured or any one acting on his behalf to obtain any benefit under this Policy.

2. Reasonable Care

The Insured shall take all reasonable steps to safeguard the interests of the Insured against loss or damage that may give rise to a claim.

3. Observance of terms and conditions

The due observance and fulfillment of the terms, conditions and endorsement of this Policy in so far as they relate to anything to be done or complied with by the insured shall be a condition precedent to any liability of the Company to make any payment under this Policy.

4. Material change

The Insured shall immediately notify the Company in writing of any material change in the risk, and cause at his own expense such additional precautions to be taken as circumstances may require to ensure safe operation of the Insured items or trade or business practices thereby containing the circumstances that may give rise to the claim, and the Company may adjust the scope of cover and / or premium if necessary, accordingly.

5. Records to be maintained

The Insured shall keep an accurate record containing all relevant particulars and shall allow the Company to inspect such record. The Insured shall within one month after the expiry of the Insurance Policy furnish such information as the Company may require.

6. No constructive Notice

Any knowledge or information of any circumstances or condition in connection with the Insured in possession of any official of the Company shall not be the notice to or be held to bind or prejudicially affect the Company notwithstanding subsequent acceptance of any premium.

7. Notice of charge etc.

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The Company shall not be bound to take notice or be affected by any notice of any trust, charge, lien, assignment or other dealing with or relating to this Policy, but the payment by the Company to the Insured or his legal representative of any compensation or benefit under the Policy shall in all cases be an effectual discharge to the Company.

8. Overriding effect of Part II of the Schedule

The terms and conditions contained herein and in Part II of the Schedule shall be deemed to form part of the Policy and shall be read as if they are specifically incorporated herein; however in case of any inconsistency of any term and condition with the scope of cover contained in Part II of the Schedule, then the term(s) and condition(s) contained herein shall be read mutatis mutandis with the scope of cover/terms and conditions contained in Part II of the Schedule and shall be deemed to be modified accordingly or superseded in case of inconsistency being irreconcilable.

9. Duties of the Insured on occurrence of loss

On the occurrence of any loss, within the scope of cover under the Policy the insured shall:

- a. Forthwith file/submit a Claim Form in accordance with 'Claim Procedure Clause as provided in Part II of the Schedule.
- b. Allow the surveyor or any agent of the Company to inspect the insured Fish and/ or property, as per the Right to Inspect Clause as provided in this Part.
- c. Assist and not hinder or prevent the Company or any of its agents in pursuance of their duties under 'Rights of the Company on Happening of Loss or Damage' Clause as provided in this Part.
- d. Not abandon the insured Fish and/ or property, nor take any steps to rectify/remedy the damage before the same has been approved by the Company or any of its agents or the surveyor or the loss assessor.

If the Insured does not comply with the provisions of this Clause or other obligations cast upon the Insured under this Policy, in terms of the other clauses referred to herein or in terms of the other clauses in any of the Policy documents, all benefits under the Policy shall be forfeited, at the option of the Company.

10 Rights of the Company on happening of loss or damage

On the happening of loss or damage, or circumstances that have given rise to a claim under this Policy, the Company may:

- a. Enter and/or take possession of the insured Fish and / or property, where the loss or damage has happened
- b. Keep possession of any such dead fish and examine, sort, arrange, remove or other wise deal with the same; and,
- c. Sell any such dead Fish or dispose of the same for account of whom it may concern. The powers conferred by this condition shall be exercisable by the Company at any time until notice in writing is given by the Insured that he makes no claim under the Policy, or if any claim is made, until such claim is finally determined or withdrawn. The Company shall not by any act done in the exercise or purported exercise of its powers hereunder incur any liability to the

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Insured or diminish its rights to rely upon any of the conditions of this Policy in answer to any claim.

If the Insured or any person on his behalf shall not comply with the requirement of the Company, or shall hinder or obstruct the Company in the exercise of the powers hereunder, all benefits under the Policy shall be forfeited at the option of the Company.

11 Right to inspect

If required by the Company, an agent/representative of the Company including a loss assessor or a surveyor appointed in that behalf shall in case of any loss or any circumstances that have given rise to the claim in respect of the insured Fish, be permitted at all reasonable times to examine into the circumstances of such loss. The Insured shall on being required to do so by the Company produce all books of accounts, receipts, documents relating to or containing entries relating to the loss or such circumstance in his possession and furnish copies of or extracts from such of them as may be required by the Company so far as they relate to such claims or will in any way assist the Company to ascertain correctness of the claim thereof or the liability of the Company under the Policy.

12 Position after a claim

The Insured shall not be entitled to abandon any insured Fish, whether the Company has taken possession of the same or not.

13 Condition of Average

If the insured Fish be collectively of greater value than the Sum Insured thereon, then the insured shall be considered as being his own insurer for the difference, and shall bear a rate able proportion of the loss or damage accordingly. Every item, if more than one in the Policy, shall be separately subject to this condition

14 Subrogation

In the event of payment under this Policy, the Company shall be subrogated to all the Insured's rights or recovery thereof against any person or organisation, and the Insured shall execute and deliver instruments and papers necessary to secure such rights.

The Insured and any claimant under this Policy shall at the expense of the Company do and concur in doing and permit to be done, all such acts and things as may be necessary or required by the Company, before or after insured's indemnification, in enforcing or endorsing any rights or remedies, or of obtaining relief or indemnity, to which the Company shall be or would become entitled or subrogated.

15 Contribution

If at the time of the happening of any loss or damage covered by this Policy, there shall be existing any other insurance of any nature whatsoever covering the same, whether effected by the Insured or not, then the Company shall not be liable to pay or contribute more than its ratable proportion of any loss or damage.

However, if the insured property is hypothecated to any bank, other lending or financial entity than this clause is not applicable. Underinsurance will be applied on an overall basis taking into consideration the sum insured under all policies and comparing it with the value at risk.

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16 Fraudulent claims

If any claim is in any respect fraudulent, or if any false statement, or declaration is made or used in support thereof, or if any fraudulent means or devices are used by the Insured or anyone acting on his/her behalf to obtain any benefit under this Policy, or if a claim is made and rejected and no court action or suit is commenced within twelve months after such rejection or, in case of arbitration taking place as provided therein, within twelve (12) calendar months after the Arbitrator or Arbitrators have made their award, all benefits under this Policy shall be forfeited.

17 Cancellation/termination

The insured can cancel the policy at any time during the term, by informing the company.

The company can cancel the policy only on the grounds of established fraud, by giving minimum notice of 7 days to the policyholder.

The company shall –

- i) refund proportion premium for unexpired policy period, if the term of the policy is upto one year and there is no claim(s) made during the policy period.
- ii) refund premium for the unexpired policy period, in respect of policy with the term more than one year and the risk coverage for such policy years has not commenced.

18 Policy Disputes

It has been agreed between the parties that any dispute concerning the interpretation of the terms, conditions, limitations and/or exclusions contained herein is understood and agreed to be adjudicated or interpreted in accordance with the Laws of India and only competent Courts of India shall have the exclusive jurisdiction to try all or any matters arising hereunder. The matter shall be determined or adjudicated in accordance with the law and practice of such Court

19 Arbitration clause

The parties to the contract may mutually agree and enter into a separate Arbitration Agreement to settle any and all disputes in relation to this policy. Arbitration shall be conducted under and in accordance with the provisions of the Arbitration and Conciliation Act, 1996. (Applicable to commercial entities only)

20 Renewal notice

The Company shall not be bound to give notice that a renewal is due. Every renewal premium (which shall be paid and accepted in respect of this Policy) shall be so paid and accepted upon the distinct understanding that no alteration has taken place in the facts contained in the proposal or declaration herein before mentioned and that nothing is known to the insured that may result to enhance the risk of the Company under the indemnity hereby given unless intimated to the Company and accepted by it in writing. No

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renewal receipt shall be valid unless it is on the printed form of the Company and signed by an authorised official of the Company.

21 Notices

Any notice, direction or instruction given under this Policy shall be in writing and delivered by hand, post

In case of the Insured, at the address specified in Part I of the Schedule.

In case of the Company:

ICICI Lombard General Insurance Company Limited,
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Notice and instructions will be deemed served 7 days after posting or immediately upon receipt in the case of hand delivery, facsimile or e-mail.

22 Salvage

The amount that is assessed which the damaged asset will fetch in the open market. This amount is deducted from the claim amount.

23 Customer Service

If at any time the Insured requires any clarification or assistance, the Insured may contact the offices of the Company at the address specified, during normal business hours.

24 Grievances

For resolution of any query or grievance, Insured may contact the respective branch office of the Company or may call toll free no.1800-2666 or may approach us at the sub section "Grievance Redressal" on our website www.icicilombard.com (Customer Support section). However, if the resolution provided by us is not satisfactory you may approach Insurance Regulatory and Development Authority (IRDAI) through the Bima Bharosa Portal - <https://bimabharosa.irdai.gov.in/> or IRDAI Grievance Call Centre(IGCC) at their toll free no. 1800 4254 732 / 155255.

You may also approach Insurance Ombudsman, subject to vested jurisdiction, for the redressal of grievance. Details of Insurance Ombudsman offices are available at IRDAI website: www.irdaindia.org, or on the Company's website at www.icicilombard.com.

The updated ombudsman details are mentioned below:

S no.	Name of office of insurance Ombudsman	Territorial Area of jurisdiction
1	<p>AHMEDABAD Insurance Ombudsman Office of the Insurance Ombudsman, Jeevan Prakash Building, 6th floor, Tilak Marg, Relief Road, Ahmedabad – 380 001. Tel.: 079 - 25501201/02/05/06 Email: bimalokpal.ahmedabad@cioins.co.in</p>	<p>Gujarat, Dadra & Nagar Haveli, Daman and Diu.</p>

2	<p>BENGALURU Insurance Ombudsman Office of the Insurance Ombudsman, Jeevan Soudha Building,PID No. 57-27-N-19 Ground Floor, 19/19, 24th Main Road, JP Nagar, 1st Phase, Bengaluru – 560 078. Tel.: 080 - 26652048 / 26652049 Email: bimalokpal.bengaluru@cioins.co.in</p>	Karnataka
3	<p>BHOPAL Insurance Ombudsman Office of the Insurance Ombudsman, 1st floor,"Jeevan Shikha", 60-B,Hoshangabad Road, Opp. Gayatri Mandir, Bhopal – 462 011. Tel.: 0755 - 2769201 / 2769202 Email: bimalokpal.bhopal@cioins.co.in</p>	Madhya Pradesh, Chattisgarh.
4	<p>BHUBANESHWAR Insurance Ombudsman Office of the Insurance Ombudsman, 62, Forest park, Bhubaneswar – 751 009. Tel.: 0674 - 2596461 /2596455 Email:bimalokpal.bhubaneswar@cioins.co.in</p>	Odisha.
5	<p>CHANDIGARH Insurance Ombudsman Office Of The Insurance Ombudsman, Jeevan Deep Building SCO 20-27, Ground Floor Sector- 17 A, Chandigarh – 160 017. Tel.: 0172 - 4646394 / 2706468 Email: bimalokpal.chandigarh@cioins.co.in</p>	Punjab, Haryana (excluding Gurugram, Faridabad, Sonapat and Bahadurgarh), Himachal Pradesh, Union Territory of Jammu & Kashmir, Ladakh & Chandigarh.
6	<p>CHENNAI Insurance Ombudsman Office of the Insurance Ombudsman, Fatima Akhtar Court, 4th Floor, 453, Anna Salai, Teynampet, CHENNAI – 600 018. Tel.: 044 - 24333668 / 24333678</p>	Tamil Nadu, Pondicherry Town and Karaikal (which are part of Pondicherry).

ICICI Lombard General Insurance Company Limited

IRDA Reg. No. 115

Mailing Address:

601 & 602, 6th Floor, Interface 16,
New Linking Road, Malad (West)
Mumbai - 400 064

CIN: L67200MH2000PLC129408

Registered Office Address:

ICICI Lombard House, 414, Veer Savarkar Marg,
Near Siddhi Vinayak Temple, Prabhadevi,
Mumbai 400 025

UIN

: IRDAN115RP0002V01200809 (Inland Fish Insurance)

Toll free no : 1800 2666

Alternate no : 86552 22666 (chargeable)

E-mail : customersupport@icicilombard.com

Website : www.icicilombard.com

	Email: bimalokpal.chennai@ cioins.co.in	
7	DELHI Insurance Ombudsman Office of the Insurance Ombudsman, 2/2 A, Universal Insurance Building, Asaf Ali Road, New Delhi – 110 002. Tel.: 011 – 23237539 Email: bimalokpal.delhi@cioins.co.in	Delhi & following District of Haryana – Gurugram, Faridabad, Sonapat and Bahadurgarh
8	ERNAKULAM Insurance Ombudsman Office of the Insurance Ombudsman, 2nd Floor, Pulinat Bldg., Opp. Cochin Shipyard, M. G. Road, Ernakulam - 682 015. Tel.: 0484 - 2358759 / 2359338 Fax: 0484 - 2359336 Email: bimalokpal.ernakulam@cioins.co.in	Kerala, Lakshadweep, Mahe-a part of Puducherry.
9	GUWAHATI Insurance Ombudsman Office of the Insurance Ombudsman, Jeevan Nivesh, 5th Floor, Nr. Panbazar over bridge, S.S. Road, Guwahati – 781001(ASSAM). Tel.: 0361 - 2632204 / 2602205 Email: bimalokpal.guwahati@cioins.co.in	Assam, Meghalaya, Manipur, Mizoram, Arunachal Pradesh, Nagaland and Tripura.
10	HYDERABAD Insurance Ombudsman Office of the Insurance Ombudsman, 6-2-46, 1st floor, "Moin Court", Lane Opp. Saleem Function Palace, A. C. Guards, Lakdi-Ka-Pool, Hyderabad - 500 004. Tel.: 040 - 23312122 Email: bimalokpal.hyderabad@cioins.co.in	Andhra Pradesh, Telangana, Yanam and Part of Territory of Puducherry.
11	JAIPUR Insurance Ombudsman Office of the Insurance Ombudsman, Jeevan Nidhi – II Bldg., Gr. Floor,	Rajasthan.

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	Bhawani Singh Marg, Jaipur - 302 005. Tel.: 0141- 2740363/2740798 Email: Bimalokpal.jaipur@cioins.co.in	
12	KOLKATA Insurance Ombudsman Office of the Insurance Ombudsman, Hindustan Bldg. Annexe, 4th Floor, 4, C.R. Avenue, KOLKATA - 700 072. Tel.: 033 - 22124339 / 22124340 Fax : 033 - 22124341 Email: bimalokpal.kolkata@cioins.co.in	West Bengal, Sikkim, Andaman & Nicobar Islands.
13	LUCKNOW Insurance Ombudsman Office of the Insurance Ombudsman, 6th Floor, Jeevan Bhawan, Phase-II, Nawal Kishore Road, Hazratganj, Lucknow - 226 001. Tel.: 0522 - 4002082 / 3500613 Email: bimalokpal.lucknow@cioins.co.in	Districts of Uttar Pradesh : Laitpur, Jhansi, Mahoba, Hamirpur, Banda, Chitrakoot, Allahabad, Mirzapur, Sonbhadra, Fatehpur, Pratapgarh, Jaunpur, Varanasi, Gazipur, Jalaun, Kanpur, Lucknow, Unnao, Sitapur, Lakhimpur, Bahraich, Barabanki, Raebareli, Sravasti, Gonda, Faizabad, Amethi, Kaushambi, Balrampur, Basti, Ambedkarnagar, Sultanpur, Maharajgang, Santkabirnagar, Azamgarh, Kushinagar, Gorkhpur, Deoria, Mau, Ghazipur, Chandauli, Ballia, Sidharathnagar.
14	MUMBAI Insurance Ombudsman Office of the Insurance Ombudsman, 3rd Floor, Jeevan Seva Annexe, S. V. Road, Santacruz (W), Mumbai - 400 054. Tel.: 022 - 69038800/27/29/31/32/33 Email: bimalokpal.mumbai@cioins.co.in	Goa, Mumbai Metropolitan Region Excluding (Navi Mumbai & Thane).
15	NOIDA Insurance Ombudsman Office of the Insurance Ombudsman, Bhagwan Sahai Palace 4th Floor, Main Road, Naya Bans, Sector 15, Distt: Gautam Buddh Nagar, U.P-	State of Uttaranchal and the following Districts of Uttar Pradesh: Agra, Aligarh, Bagpat, Bareilly, Bijnor, Budaun, Bulandshehar, Etah, Kanooj, Mainpuri, Mathura, Meerut, Moradabad, Muzaffarnagar, Oraiyya,

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	201301. Tel.: 0120-2514252 / 2514253 Email: bimalokpal.noida@cioins.co.in	Pilibhit, Etawah, Farrukhabad, Firozbad, Gautambodhanagar, Ghaziabad, Hardoi, Shahjahanpur
16	PATNA Insurance Ombudsman Office of the Insurance Ombudsman, 2nd Floor, Lalit Bhawan, Bailey Road, Patna 800 001. Tel.: 0612-2547068 Email: bimalokpal.patna@cioins.co.in	Bihar, Jharkhand.
17	PUNE Insurance Ombudsman Office of the Insurance Ombudsman, Jeevan Darshan Bldg., 3rd Floor, C.T.S. No.s. 195 to 198, N.C. Kelkar Road, Narayan Peth, Pune – 411 030. Tel.: 020-24471175 Email: bimalokpal.pune@cioins.co.in	Maharashtra, Area of Navi Mumbai and Thane (excluding Mumbai Metropolitan Region).

The updated details of Insurance Ombudsman are available on IRDAI website: www.irdaindia.org, on the website of General Insurance Council: www.generalinsurancecouncil.org.in, website of the Company www.icicilombard.com or from any of the offices of the Company.

STATUTORY NOTICE: INSURANCE IS THE SUBJECT MATTER OF THE SOLICITATION

ENDORSEMENT

INLAND FISH INSURANCE

C1 TOTAL LOSS DUE TO DISEASES

In consideration of the payment of additional premium of Rs..... by the insured to the Company, it is hereby declared and agreed that the insurance under this policy shall, subject to terms, conditions and exclusions of this policy and also subject to terms, conditions and exclusions hereinafter contained, extends to include the Total Loss of the insured Fish due to Diseases contracted during the Policy Period only.

Provided that, the liability of the Company shall not exceed the Sum Insured as mentioned in Part I of the policy.

There will be 15 days of cooling period – i.e. any claim arising due to Total Loss of the insured Fish due to Diseases contracted within 15 days from the Policy Period Start Date is not payable by the Company.

Subject otherwise to the terms and conditions of the Policy.

C2 TOTAL LOSS DUE TO ACT OF GOD PERILS

In consideration of the payment of additional premium of Rs..... by the Insured to the Company, it is hereby declared and agreed that the Insurance under this policy shall, subject to terms, conditions and exclusions of this policy, extends to cover the Total Loss of insured Fish due to Act of God perils namely storm, tempest, flood, inundation, earthquake, tornado, hurricane, cyclone, famine, drought, landslide, rockslide and lightning.

Provided that, the liability of the Company shall not exceed the Sum Insured as mentioned in Part I of the policy.

Subject otherwise to the terms and conditions of the Policy.

C3 AGREED BANK CLAUSE

It is hereby declared and agreed, subject to terms, conditions and exclusions of this policy and also subject to terms, conditions and exclusions hereinafter contained,

- a) That upon any monies becoming payable under this policy the same shall be paid by the Company to the Bank' and such part of any monies so paid as may relate to the interests of other parties Insured hereunder shall be received by the Bank as Agents for such other parties._____

The Bank shall mean the first named Financial institution/ Bank named in the policy.

- b) That the receipts of the Bank shall be complete discharge of the Company therefore and shall be binding on all the parties insured hereunder.
- c) That if and whenever any notice shall be required to be given or other communication shall be required to be made by the Company to the Insured or any of them in any matter arising under or in connection with this policy such notice or other communication shall be deemed to have been sufficiently given or made if given or made to the Bank.
- d) That any adjustment, settlement, compromise or reference to arbitration in connection with any dispute between the Company and the Insured or any of them arising under or in connection with this policy if made by the Bank shall be valid and binding on all parties Insured hereunder but not so as to impair rights of the Bank to recover the full amount of any claim it may have on other parties Insured hereunder,
- e) It is further agreed that whenever the Company shall pay the Bank any sum in respect of loss or damage under this policy and shall claim that as to the Mortgagor or owner no liability therefore existed, the Company shall become legally subrogated to all the rights of the Bank to the extent of such payments but not so as to impair the right of the Bank to recover the full amount of any claim it may have on such mortgagor or owner or any other party or parties Insured hereunder or from any securities or funds available.

Subject otherwise to the terms and conditions of the Policy.